



Privacy Statement

Personal Information

Information about you:

We hold information about you in a secure database. We do not hold any credit card or other financial information about you in any of our databases, however we do use third party payment processors who do hold this information, namely PayPal and Sage Pay.

We record all financial transactions made by you using this web-site.

Passwords are held in an encrypted format that cannot be decrypted; it is not possible for us know or tell you what your password is.

Contact Form:

Information entered on our contact form is immediately sent by e-mail to our local e-mail system and not stored on the web-server. You are entitled to enter feedback information anonymously, but remember we will not be able to respond to requests for information if you do not supply a valid e-mail address.

Other Personal Information

Under no circumstances must you send credit card or bank card numbers to us via e-mail. Purchasing our products on-line is done via a secure purchasing system that encrypts information sent from your web browser to our payment system's. For your own protection do not use any purchasing system that does not use the secure (https) protocol, see SSL Security below.

External Sites

This site contains links to other web sites. We are not responsible for the privacy practices or the content of external Web sites.

Cookies

Cookies are used for session management and your *shopping basket* to enable us to know where you are within our web-site.

SSL Security

SSL security (https://) is used on the login form and 'your account' pages and throughout the purchase options. SSL security means that any information sent by you to the web-site and sent by us to you is encrypted during transmission.

Server Access Log Files

IP address, browser type and Web pages visited are logged by our Web server. This information is used for internal site statistics only.

Security

This site has security measures in place to protect the loss, misuse and alteration of the information under our control. Regular back-ups are performed on the Web server and all database information is stored in secured directories.

Removing your records

If you want us to remove your records from our central database please send an e-mail us using the e-mail address that you originally registered with us. For legal reasons we must keep records of financial transactions.

Updating your records

Your records are held on our central database using your account name and e-mail address as the key. You may change your e-mail address using the account administration option.

Notification of Privacy Policy Changes

If we decide to change our privacy policy, we will post those changes on our Home page so our users are always aware of what information we collect and how we use this information.

Legal Disclaimer

Though we make every effort to preserve your privacy we may need to disclose personal information when required by law or in the good-faith belief that such action is necessary in order to conform to the edicts of the law or comply with a legal process served on our Web site.

Contacting the Web Site

If you have any questions about this privacy statement, the practices of this site, or your dealings with this Web site, you can contact customerservices@uklasersupplies.com

This web-site is hosted in the E.U.